



# 40 Hour Basic Mediation Training

November 27-December 1, 2017

- ❖ **Conflict Theory**
- ❖ **Negotiation Methods**
- ❖ **Mediation Process**
- ❖ **Mediation Techniques**
- ❖ **Ethics in Mediation**
- ❖ **And more....**

Learn valuable techniques to listen, gather information and communicate more effectively as well as help others creatively resolve conflicts.

*"This training was fast paced and very interesting and informative. One of the best trainings I have been to on any subject."*

## CONTACT INFORMATION

**Margaret Crowley**  
**Crowley Mediation, L.L.C.**  
**[Margaret@CrowleyMediation.com](mailto:Margaret@CrowleyMediation.com)**  
**775-233-6711**





**40 HOUR BASIC MEDIATION TRAINING**

Margaret M. Crowley, J.D.

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November 27-December 1, 2017 8:00 a.m. - 5:00 p.m.  
Regional Public Safety Training Center  
5190 Spectrum Blvd, Reno, NV

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_ Email: \_\_\_\_\_

Early Registration, postmarked by **October 31, 2017**: \$1,150.00

After October 31, 2017, postmarked by **November 17, 2017**: \$1,300.00

If applying for continuing ed, please circle discipline: Legal Social Work MFT Psychologist

Please note any special accommodations \_\_\_\_\_

Lunch and snacks will be provided each day. Do you have any food allergies or preferences (e.g., gluten free, vegetarian)? \_\_\_\_\_

**MAIL YOUR PAYMENT (checks only) and REGISTRATION FORM to:**

Margaret M. Crowley  
121 Washington Street  
Reno, NV 89503

**Cancellation Policy:** Transfer of registration to another person may be done at any time without a fee. All requests for refunds must be made in writing. Written notice of cancellation received via U.S. Mail or email postmarked by October 31, 2017 will be issued a full refund. After October 31, 2017, refund requests after that will be treated on a case-by-case basis.

Questions: Call Margaret @ (775) 233-6711

*"This was the best training I've been to. I learned so much, gained so many skills and had so much fun!"*