



# 40 Hour Basic Mediation Training

May 18-22, 2019

- ❖ **Conflict Theory**
- ❖ **Negotiation Methods**
- ❖ **Mediation Process**
- ❖ **Mediation Techniques**
- ❖ **Ethics in Mediation**
- ❖ **And more....**

Learn valuable techniques to listen, gather information and communicate more effectively as well as help others creatively resolve conflicts.

*"I'll be able to use these tools in all aspects of my current work and future life and work. Thank you Margaret!"*

## CONTACT INFORMATION

**Margaret Crowley**  
**Crowley Mediation, L.L.C.**  
**[Margaret@CrowleyMediation.com](mailto:Margaret@CrowleyMediation.com)**  
**775-233-6711**





**40 HOUR BASIC MEDIATION TRAINING**

Margaret M. Crowley, J.D.

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May 18-22, 2019 8:00 a.m. - 5:00 p.m.  
Regional Public Safety Training Center  
5190 Spectrum Blvd, Reno, NV

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_ Email: \_\_\_\_\_

**Registration:** Both categories include a \$200 non-refundable deposit (if class is cancelled by instructor, full refunds will be given):

Early Registration, postmarked by **April 26, 2019**: \$1,150.00

After April 26, 2019, postmarked by **May 8, 2019**: \$1,300.00

- If applying for continuing ed, please circle discipline: CLE\* Social Work MFT Psychologist \*(for CLE only, the fee of \$5 per credit (\$162.50 for all 32.5 credits) must be paid in addition to the registration fee)

Please note any special accommodations \_\_\_\_\_

Lunch and snacks will be provided each day. Do you have any food allergies or preferences (e.g., gluten free, vegetarian)? \_\_\_\_\_

MAIL YOUR PAYMENT (checks only) and REGISTRATION FORM to:

Margaret M. Crowley  
121 Washington Street  
Reno, NV 89503

**Cancellation Policy:** Transfer of registration to another person may be done at any time without a fee. All requests for refunds must be made in writing. Written notice of cancellation received via U.S. Mail or email postmarked by April 30, 2019 will be issued a full refund less the \$200 deposit. Refund requests made after April 30, 2019 will be treated on a case-by-case basis.

Questions: Call Margaret @ (775) 233-6711

*"This was the best training I've been to. I learned so much, gained so many skills and had so much fun!"*